



Equipment maintenance management made easy

Save up to 25% off existing service contracts with SU Group LLC



To request a free, no obligation quote call toll-free 1-800-558-9910

Key benefits

In addition to the following, our customers receive the same great coverage and response times!

Cost savings

- Average savings of 10%-25%
- Financially capped budget
- In-house reimbursement (\$55/hr)
- Soft-dollar savings on administrative tasks

Convenience

- Sole number to call for all service events
- Contract consolidation
- We manage vendor payment process
- Fewer purchase orders (POs)

Control

- Choice of vendor
- Maintain direct contact with vendor (*optional*)
- Add or remove equipment at any time
- Transparent, real-time, online reporting

The equipment maintenance management innovators!



What's being said...



"After a very bad experience with an equipment management vendor, we are pleasantly surprised by the quality of services offered by SU Group."

Director of Clinical & Support Services, Regional Healthcare System



www.su-group.com



SU GROUP LLC • EST 1982

Equipment covered*

Cardiology

- Cardiac cath systems
- Cardiac output computers
- Electrocardiograph
- Electroencephalographs
- Intra aortic balloon pumps
- Monitoring systems
- Patient data management
- Stress test systems
- Telemetry systems

Clinical/R&D lab

- Balances
- Blood gas analyzers
- Cell savers
- Cell washers
- Chromatographs
- Clinical analyzers
- Co-oximeters
- Densitometers
- DNA synthesizers
- Electron microscopes
- Electrophoresis equipment
- Flame photometers
- Gamma counters
- Hemoglobinometers
- HPLC
- Microscopes
- Osmometers
- Spectrophotometers

Function labs/ respiratory therapy

- Co-oximeters
- Plethysmographs
- Pulmonary function systems
- Sleep Labs

Laboratory

- Blood culture units
- Centrifuges
- Chemistry analyzers
- Coagulation analyzers
- Computers
- DNA analyzers
- Electrolyte analyzers
- Hematology analyzers
- Immunoassay analyzers
- Scales/balances

Nuclear medicine

- Computers
- Crystals
- Dose calibrators
- Gamma cameras
- Gamma counters
- Laser imagers
- Multi-format cameras
- Uptake probes

Radiology

- Angiographic systems
- Chest units (*automated*)
- CT scanners
- Cystographic units
- Daylight systems
- Dental units
- Digital systems
- E.R. units
- Fluoroscopic rooms
- General radiographic rooms
- Head/skull units
- Mammography units
- Mobile c-arms
- Motorized/auto film viewers
- MRI scanners
- PACS systems
- Physiological monitoring
- Portable x-ray machines
- Radiology information systems
- Special procedures rooms
- Tomographic rooms
- X-ray tubes

...and much more...

Radiology oncology
Surgery
Ultrasound
Biomedical
Central services
OT/PT equipment
Communication systems
Data processing
Office automation
Security
Computer hardware
Networks & servers



*Sample only, your coverage plan may include additional equipment!

Our proven process

- 1 Call TELESERVE™**
When service is needed, contact SU's toll-free, 24/7 dispatch number at (800) 833-7050 or email teleserve@su-group.com.
- 2 Vendor dispatched**
Then, SU will dispatch your vendor with our purchase order (PO) number. SU confirms via email.
- 3 Vendor sends info**
Following service, the vendor is required to send SU a field service report (FSR) & an invoice.
- 4 SU pays vendor**
SU will pay your vendor within 25-35 days after invoice & FSR are received.
- 5 View online report**
Meanwhile, all event service info is available to the customer online at www.su-group.com.

● Client | ● SU Group LLC

The SU group of companies



Specialty Underwriters LLC

Serving the governmental, financial, educational, & pharmaceutical markets

Toll-free: (800) 558-9910
Office: (414) 281-1100
Fax: (414) 216-1050

Mediserve, Inc.

Serving the healthcare community

Toll-free: (800) 590-9880
Office: (414) 281-9980
Fax: (414) 216-1051

SU Insurance Company

A specialty lines carrier for the maintenance insurance market

Toll-free: (800) 558-9910
Office: (414) 281-1100
Fax: (414) 281-1111

SU Group LLC North American Headquarters
9667 South 20th Street, Oak Creek, WI 53154

www.su-group.com