

EQUIPMENT MAINTENANCE MADE EASY.

Mediserve helps organizations simplify their service process while saving time and money.

"Optimizing Health, Minimizing Costs: Your Partner in **Equipment Maintenance Savings**"

WHAT TO EXPECT

MEDISERVE offers the most innovative, flexible and comprehensive equipment maintenance management program (EMMP) available today.

The program converts eligible contracts to a time and material basis, contract-to-contract, or alternative solutions, while managing the vendors and assuming this financial risk.

With MEDISERVE, customers will receive unparalleled service with these product features:



Cost Savings

Guaranteed Discounts Financially Capped Budget In-House Reimbursement **Consolidated Billing**



Convenience

Ease of Use PM Monitoring, Notifications & Reminders Loaner Coverage Warranty Watch



Consolidation

TELESERVE Dispatch One Point of Contact **Asset Management Reduction of Purchase Orders**



Control

Vendor of Choice Comprehensive Coverage Add/Remove Equipment Transparent Real-Time Online Reporting



NEXT STEPS



Collect Contracts & PO's



Generate Program Quote



Review & Accept Proposal



Schedule Implementation



Tag Eligible Equipment



In an age when vendors often over promise and under deliver, Mediserve is a shining beacon of customer service. They provide a wealth of information, are highly responsive to any questions asked, and have helped to lower our maintenance costs.







ELIGIBLE EQUIPMENT*

Cardiology

- Cardiac cath systems
- Cardiac output computers
- Electrocardiograph
- Electroencephalographs
- Intra aortic balloon pumps
- Monitoring systems
- Patient data management
- Stress test sustems
- Telemetry systems

Laboratory

- · Blood culture units
- Centrifuges
- Chemistry analyzers
- Coagulation analyzers
- Computers
- · Electrolyte analyzers
- Hematology analyzers
- Immunoassay analyzers
- Scales/balances

Nuclear medicine

- Computers Crystals Dose calibrators Gamma cameras •
- Gamma counters Laser imagers Multi-format cameras Uptake probes

Function Labs/ Respiratory Therapy

- Co-oximeters
- Plethysmographs
- Pulmonary function systems
- Sleep Labs

Clinical & R&D lab

- Balances
- Blood gas analyzers
- Cell savers
- Cell washers
- Chromatographs
- Clinical analyzers
- Co-oximeters
- Densitometers
- DNA synthesizers
- Electron microscopes
- Electrophoresis equipment
- Flame photometers
- Gamma counters
- Hemoglobinometers
- HPLC
- Microscopes
- Osmometers
- Spectrophotometers

Radiology

- Angiographic systems
- · Chest units (automated)
- CT scanners
- Cystographic units
- · Daylight systems
- Dental units
- Digital systems
- · E.R. units
- Fluoroscopic rooms
- General radiographic rooms
- Head/skull units
- Mammography units
- · Mobile c-arms
- Motorized/auto film viewers
- MRI scanners
- PACS systems
- Physiological monitoring
- Portable x-ray machines
- Radiology information systems
- Special procedures rooms
- Tomographic rooms
- X-ray tubes

...and much more

- Security systems
- Computer hardwareNetworks & servers
- Surgery
- Ultrasound
- Radiology Oncology Biomedical
 - OT/PT
- Communication systems
- Data processing
- Office automation

*Sample only, your coverage plan may include additional equipment!

Let us simplify your equipment maintenance process today.

Central services

CUSTOMIZABLE PROGRAM SOLUTIONS

- On-site administrator program consisting of Mediserve employees to manage the program
- Training funds available for additional training of in-house staff performing repairs on covered equipment

TEC® (TECHNICAL EOUIPMENT COVERAGE)

OFFERING AN ALTERNATIVE TO TRADITIONAL EQUIPMENT MAINTENANCE CONTRACTS

- Equipment specific
- Limits specific user risk
- Balances coverage and cost
- Complements in-house programs

M-TEC® (MANAGED TECH)

A FLEXIBLE ASSET MANAGEMENT PROGRAM ADMINISTRATION THAT CONNECTS TO CLIENT SATISFACTION

- On-site fully managed
- Site-based computer tracking
- Comprehensive coverage
- Supports in-house program
- Maximum responsiveness

